

About the Author

Linda Swindling is a workplace communication expert. She began negotiating work drama first as a successful attorney and mediator and later as a keynote speaker, executive coach, and strategic consultant. A Certified Speaking Professional (CSP) and President of Journey On, she is the author of the popular *Passports to Success* series, which offers thirteen titles on workplace and communication issues. Visit her at www.StopComplainers.com.